Terms & Conditions

Effective Date: May 1, 2025

Welcome to the Flow Wellness website. By accessing or using our website (www.thisisflowwellness.com) and services, you agree to be bound by the following Terms and Conditions. Please read them carefully.

1. Acceptance of Terms

By using this website, you confirm that you are at least 18 years old or are accessing the site under the supervision of a parent or legal guardian. If you do not agree with any part of these terms, please do not use our website or services.

2. Services

Flow Wellness offers mobile IV therapy services in Michigan. All treatments are administered by licensed medical professionals. Availability, pricing, and offerings may change without notice.

3. Medical Disclaimer

The information on this website is for general informational purposes only. It does not constitute medical advice and is not a substitute for consultation with a qualified healthcare provider. Always consult your healthcare provider before undergoing any wellness treatment.

4. Appointments, Cancellations & Refunds

- Appointments can be booked online or by contacting us directly.
- We require 48 hours notice for cancellations.
- Late cancellations or no-shows may be subject to a fee or forfeiture of deposit.
- Refunds for services are issued at the discretion of Flow Wellness and may depend on timing and circumstances.

5. Payment & Pricing

Prices for our services are listed on our website and may be subject to change without notice. We accept major credit cards and other approved forms of payment. Payment is due at the time of booking unless otherwise specified.

6. Intellectual Property

All content on this website—including text, graphics, logos, images, and software—is the property of Flow Wellness or its content suppliers and is protected by copyright laws. You may not use, reproduce, or distribute any content without written permission.

7. User Conduct

You agree not to use our website for any unlawful or prohibited activities. You also agree not to interfere with or attempt to gain unauthorized access to the operation of the site or the data of other users.

8. Privacy

Your use of our website is also governed by our <u>Privacy Policy</u>. By using the site, you agree to the collection and use of information as described in that policy.

9. Third-Party Links

Our website may contain links to third-party websites. Flow Wellness is not responsible for the content or practices of these external sites.

10. Limitation of Liability

Flow Wellness is not liable for any indirect, incidental, or consequential damages arising from the use of our website or services. Our maximum liability is limited to the amount you paid for our services.

11. Governing Law

These Terms & Conditions shall be governed by and construed in accordance with the laws of the State of Michigan.

12. Changes to Terms

We reserve the right to update or modify these Terms & Conditions at any time. Any changes will be posted on this page with a revised effective date.

13. Contact Us

For questions about these Terms & Conditions, please contact us at:

Flow Wellness

- Howell, MI
- contactus@thisisflowwellness.com
- **&** 877-784-8449